

NEW YORK CITY HAS GONE TO THE DOGS



BISCUITS & BATH

Biscuits & Bath, a Doggy Day Care Service Provider in New York City, are not a typical ZEUS® user. Founded in 1990 with the belief that dogs deserved the best care possible, they have grown to six locations in New York City, with 250 employees. In February 2006, Biscuits & Bath implemented ZEUS® to cover their needs for Time & Attendance and Staff Planning, thus ensuring the right staffing levels available at any time to handle, walk and groom their four-legged clientele.

If you were asked, would you like to spend the week laying around on a padded carpet, taking leisurely walks with your best friends, getting a haircut and pedicure and being fed without having to lift a finger, would you say yes? If you happen to be a Doggy New Yorker, this could be the exact description of your daily life. Biscuits & Bath Doggy Day Care offers exactly this kind of high end living, for dogs throughout New York City, and the owners of these dogs are happy to have these services and their business is thriving.

Biscuits & Bath was established by two students, their respective paths were founded through college by walking dogs for people in their local Upper East Side neighborhood. Whilst performing these services, they recognized the large number of people in New York with dogs and decided to investigate in some market research. They discovered that of the 15 million people living in New York City at least one in five owned a dog. So, with a marketplace of over 3 million dogs in New York City, they decided to establish Biscuits & Bath Doggy Day Care.

Because of their strong conviction to service, Biscuits & Bath need to continually maintain the correct levels of skilled

and expert staff (dog handlers, grooms, walkers and vets) required to the ratio of dogs in their care for any given day. That's why they decided to investigate employee scheduling software solutions. During their search eight different providers presented their product offerings.

Ultimately, the ZEUS® T & A and Staff Planning Module from ISGUS proved to be the innovative solution Biscuits & Bath were looking for to keep their canine friends well cared for. Subsequently, ZEUS® has proved to be a very useful tool and the lead decision maker Evan Winegard, who is the Chief Financial Officer, had this to say about ZEUS®:

“With over 200 employees, ZEUS® allows us to effectively manage our staff, ensuring employees are paid appropriately. No longer do we have to figure out breaks or calculate hours - ZEUS® does all this for us. We also love the payroll interface as all our employees' hours are transferred directly into our payroll, eliminating the need for any direct entry. With many different access levels, reports, and features, ZEUS® saves us countless administrative hours. We are very happy we've chosen ZEUS® for our Time and Attendance needs.”



ISGUS America LLC
155 Pompton Ave., Suite 203
Verona, NJ 07044

Tel. +1 973 239 1440
Fax +1 973- 239-1448

info@isgus.com
www.isgus.com