

# ZEUS® HELPS EDC SERVING PEOPLE IN NEED



## EVELYN DOUGLIN CENTER (EDC)

The Evelyn Douglin Center (EDC) located in Brooklyn, one of the five boroughs that comprise New York City, is an important institution to the well being of individuals with developmental disabilities and/or mental retardation. Their goal is to provide these individuals with the opportunity to learn skills needed to reach their highest level of independence while insuring that they experience the same privileges and opportunities enjoyed by all members of our society.

With this goal in mind, Director Ms. Marcelle Bailey wanted to implement a Time and Attendance system that would optimize and ensure that the employee to client ratio was kept at the highest of levels. Back in April 2008 Marcelle formed a team of associates from the Human Resource, Staff Management and Payroll Departments within EDC to review various Time and Attendance vendors in the New York City Area.

Robert Maxwell and ISGUS America were able to participate in this evaluation process because they had formed an alliance with the Payroll Provider Broadway Database Services who handled the processing of EDC's payroll. After meeting and evaluating five different area solution providers, EDC chose to perform a three month trial with ISGUS America.

EDC decided for the ISGUS America solution thanks to the ability of ZEUS® and the IT Terminals to provide Real-Time Data Capture of employees punched In and Out at the various locations where client and employee coverage are critical. The ZEUS® Presence Indication is constantly referenced.

The ZEUS® Group Diary for reviewing employees schedules and absences for proper coverage also attracted their attention. They much appreciated the use of the ZEUS® Phone Punch System for employees that perform in-home care for patients, where IT Clocks do not exist. A proven bi-directional interface to Broadway Database Services for one time entry of employee data completes the range of features of the bespoke solution.

After the 3 month trial, that incorporated three facilities with IT terminals and 12 in-home care with the ZEUS® Phone Punch System, ISGUS passed the trial evaluation with flying colors and EDC have approved the budgetary expense of installation of 12 IT 8000 Fingerprint Terminals and a ZEUS® 400 Employee Software Pack for 10 users.

Marcelle now says, that she can finally feel 100% confident that her valued clients are always receiving the proper care and that her professional care givers are being compensated properly.



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